

OVERVIEW & SCRUTINY PANEL – ACTIONS ARISING

Meeting Date	Report Title and Minute Ref.	Decision / Action	Officer / Member	Officer / Member comments
25 February 2016	Executive Forward Plan O&S.78/15	That updates be scheduled on to 17 March 2016 on the Homeless Strategy and Corporate Complaints Policy before their consideration by the Executive.	Darryl White / Issy Blake and Catherine Bowen	Updates included on 17 March 2016 agenda.
25 February 2016	Annual DCH Update O&S.79/15	<p>Mr Crawford confirmed that, whilst the average age of South Hams residents was older in comparison to the remainder of Devon and Cornwall, he would provide a breakdown of the profile figures to Members after the meeting.</p> <ol style="list-style-type: none"> 1. That DCH representatives should be invited to report back annually to the Panel; 2. That DCH should review its operational contact points and ensure that Members be informed of their relevant local contact officer(s) details; and 3. That DCH should give consideration to how it could best ensure that local Ward Member(s) were kept informed of relevant issues within their local areas. 	<p>Paul Crawford (DCH)</p> <p>Darryl White</p> <p>Paul Crawford (DCH)</p> <p>Paul Crawford (DCH)</p>	
25 February 2016	T18: ICT Update O&S.80/15	<p>In respect of the graphs illustrating the number of web based transactions completed and the number of online accounts that had been requested by customers, the Group Manager – Support Services confirmed that he would find out the reasoning behind the spike in the early January 2016 figures and would advise Members accordingly.</p> <p>It was noted that, on the rising of the next Panel meeting on 17 March 2016, a demonstration for all interested Members would be undertaken on the planning portal and some online processes. Once this demonstration had been conducted, it was then intended to carry out a similar presentation for town and parish councils.</p>	<p>Steve Mullineaux</p> <p>Steve Mullineaux / Darryl White</p>	<p>Session arranged and in Member diaries</p>

25 February 2016	Health and Wellbeing Update O&S.81/15	That officers be tasked with assessing both what the Council can realistically do to progress the Health and Wellbeing agenda and the practicalities of how Members can be engaged in this process.	Ian Luscombe	
25 February 2016	Annual Work Programme O&S.83/15	<p>In light of the likely length of the agenda, it was agreed that the following items should be removed from the Work Programme for this meeting:-</p> <ul style="list-style-type: none"> - T18 Programme Update; - Food Safety Service Plan; - Task and Finish Group Updates; and - O+S Annual Report – Final Draft. <p>Members endorsed the proposal to invite Local Enterprise Partnership and Clinical Commissioning Group representatives to attend a special Panel meeting at 10.00am on Thursday, 21 April 2016.</p>	Darryl White Darryl White	Implemented Invite letters sent to reps and response awaited.